



Welcome to our Alhotel Fortuna In Riederich



We want to offer you a pleasant, relaxing and varied stay in our Alhotel Fortuna.

So that you can find your way around our hotel, we have compiled some information for you.

**Do you have any further questions or wishes?
Our 24-hour reception is always available for you.**

The whole team wishes you a pleasant stay!

Your Alhotel Fortuna - Team



Air conditioning

Some rooms have air conditioning. The air conditioning works with the remote control in your room.

Allergy sufferers

Please contact the reception if you need special beds and bed linen or if you are dependent on certain food.

Appointments

We are happy to help you with appointments, such as doctor, massage, cosmetics, bowling, golf, etc.

Baby bed

On request, we can provide you with a baby crib in your room free of charge.

Bar

Our restaurant invites you daily from 5pm to stay or for a drink or snack in between. The hotel bar right next to reception is open for you until midnight.

Bathrobe

On request we will provide you with a bathrobe and slippers free of charge.

Board Games

If you want to borrow a board game, we will have a huge choice at the reception. Please return the games completely after use so that the next guests can enjoy it.

Breakfast

We serve breakfast from 06:00am to 10am in our breakfast room near the reception. On Sundays and holidays, we offer you our long breakfast from 06:30am to 10:30am.

Cash and valuables

For insurance reasons, we ask you not to leave any valuables, jewellery or sums of money lying around openly in your room or vehicle. We are not liable for lost valuables in your room. Please use the → **safe** at our reception

Change of linen

On request we change your bed linen and / or towels also daily. Please contact us. If you put the towels on the bathroom floor, they will be renewed automatically. If you hang up the towels, we assume that you want to use them again.

Chargers / Adapters

You can get them at the reception on request.

Check-in

From 3pm

Check-out

until 11am

Comforter

An extra blanket is available on request. Please contact the reception desk.

Conferences



A detailed conference folder is available for you at the reception. Let our colleagues from the banquet department advise you. Email on bankett@albhotel.de

Copies

If you need copies, the reception staff will be happy to help you.

Credit cards

In addition to EC card payment, we accept VISA, Euro or Master Card, Diners Club and American Express, Maestro and JCB.

Departure

On the day of departure we ask you to vacate your room by 11am and to leave the room key at the reception desk. If you are in particular hurry in the morning, you are welcome to settle your bill the evening before. If you wish to leave late, please contact the reception.

Doctor

An up-to-date list of doctors and emergency services is displayed at the reception. If you do not feel comfortable, please contact the reception immediately.

Drinks

The mineral water in your room is free of charge. Other drinks can be ordered from → **roomservice** (812) or at the → **bar**.

Elevator

There is a lift in the main house and in the extension of the building. Please do not use the lift in case of fire for safety reasons.

Emergency exits

In each room there is a plan of the escape routes in case of fire. Please look carefully at the escape routes and never use the elevator in case of an accident.

Events

See → **leisure**. We are also happy to arrange → **festivities** and → **conferences** for you.

Fax

Our fax number is +49 (0) 7123 / 3803-444

We do not charge any fees for incoming faxes. We charge 0,30 € / unit of charge for faxes sent from the reception.

Games

At our reception desk we have a collection of games available. Please return the games in full after use so that the next guests will also enjoy them.

Festivities

For special occasions we will be happy to put together menu and buffet suggestions for you. We arrange every celebration, whether small or large and according to your wishes. Let our colleagues in the banquet department advise you.



Fitness Room

The fitness room is located in the basement of the main building, use the stairs across the reception. You can train here on the ergometer, treadmill, stepper and weight training equipment daily from 7am to 10pm.

Front door key

You can either take your room key with you or hand it in at the reception. For security reasons we would like to point out that the loss of your room key must be reported immediately. In case of loss we have to charge our expenses for a new room cylinder in the amount of approx. 250,00 € per cylinder.

Hairdryer

Find it in your bathroom.

International socket adapters

You can get them at the reception on request.

Ironing service

We would be happy to lend you an iron and ironing board and bring it to your room. Or you can use our → **laundry service**, which is subject to a charge.

Internet – wifi

You can get WLAN free of charge from us. Use the Hot-Spot System in our hotel. You do not need an access code.

Laundry service

In your cupboard there are laundry bags for the laundry to be handed in at the reception. Please fill in the laundry list carefully and hand it in with the laundry. Please see the list for prices. If you leave your laundry at the reception until 8am on weekdays, you will get it back the day after tomorrow. On weekends and public holidays we cannot offer a laundry service. As the cleaning service is carried out by an external company, the hotel does not accept any liability for any damage that may occur.

Luggage service on request

We will gladly transport your luggage to your room or back to your car. Of course you can still lock your luggage in our luggage room after checking out. Please contact the reception desk.

Leisure

In our foyer we have various flyers and brochures with information about Metzingen/Reutlingen and the surrounding area. Among them you will find numerous sports offers and event tips. You can get further suggestions at the reception.

Mail

Your incoming mail will be ready for collection at the reception desk. You can leave your outgoing mail at the reception.

Needle and thread

You will find it in your bathroom under the hygiene products.



Newspapers and magazines

A selection of the most popular daily newspapers and magazines is available for you in the foyer free of charge.

Non-smoking rooms

As we are a non-smoking hotel, we ask you not to smoke in the rooms and in all areas of the hotel.

Parking area

The parking spaces next to our house are at your disposal free of charge.

Pharmacy

A current pharmacy directory including pharmacy night service is displayed at the reception. If you do not feel well, please inform the reception immediately.

Pillows

If desired, you can receive an additional pillow. Please contact the reception desk.

Pillow selection

We have a selection of different pillows (feather pillows, neck pillows, cherry pit pillows, foam pillows). If you are interested, please inform the reception.

Quality

We are classified with 4 stars according to the German Hotel and Inn Classification and always endeavor to meet the given standards and fulfil the wishes of our guests. Should a service not be to your satisfaction, please inform the reception desk.

Questionnaire - your opinion is important to us

Are you satisfied, what can we do better? We kindly ask you to give us your opinion on the enclosed questionnaire. You can hand in the completed questionnaire at the reception or leave it in your room. Be sure we will take your suggestions seriously. Many thanks!

Reception

Our reception desk is manned throughout.

Restaurant

Our restaurant with German and international specialties is open for you from Monday to Friday from 6pm to 10pm. Opening hours on weekends on request. You are welcome to reserve a table in the restaurant. Please contact the staff in the restaurant or the reception.

Roomservice

Various hot and cold drinks and a selection of dishes can be found on the menu. We charge a floor surcharge of € 3.00 per floor. If you would like breakfast in your room at the usual breakfast times from 6:30 am to 10:00 am, please contact reception.

You are welcome to order small snacks from 07:00 to 22:30. → Reception

Sauna



The sauna is located in the → **fitness area** in the basement of the main building. It is open on request from 6pm till 10 pm.

Safe

We will be happy to lock up your valuables at the reception desk in the hotel safe.

Sewing service

Button off? - No problem. Minor repairs, we'll take care of it right away. Larger repairs we like to put in the hands of professionals. Please contact the reception desk.

Shoe shine automat / shoe shine service

Please use the shoe shine machine on the first floor.

Shoe utensilien

You will find it in your bathroom under the hygiene products.

Shuttle Service

Do you want to go to the train station or airport? Do you want to be taken to a special place or sight? We will gladly call you a taxi. Please report to the reception one day before.

Slippers / Slipper

We are happy to provide you with free slippers.

Smoke detectors

Our hotel rooms and hotel corridors have been equipped with smoke detectors. Should the smoke detectors give ALARM, please report this immediately to the reception.

Sport

See → **leisure**

Taxi

See → **Shuttle Service**

Telephone

On request and against a deposit, we will be happy to provide you with a telephone for internal and external communication, including operating instructions for the room. We can then take your calls at reception and connect them to your room. Our general telephone number is +49 (0) 7123 / 3 80 – 30

Television

We have a modern SAT converter system and television sets as good as new. Our system can receive the 68 programmed channels. It is possible that you will find TV programs on a different channel than at home. We kindly ask you not to change the TV settings. All available channels are programmed. The channel assignment list can be found in the appendix.



Ticket service

You will find numerous event tips in the foyer. Would you like us to procure tickets for events in Reutlingen or the surrounding area for you? The reception desk will be happy to take your requests.

Toiletries

Have you forgotten your comb, toothbrush, or other hygiene items? No problem. At the reception we have these articles for you for a fee.

Umbrellas

At the reception you can rent umbrellas for free. In the interest of the other guests we ask you to return the umbrellas after use.

Valuables

See → **cash and valuables**

Wake up call

Of course, you can let us wake you up. Please let us know at the reception desk.



Fortuna hotels in your area

Whether seminars, overnight stays or other festivities - we give our best to make the day a success.



HOTEL FORTUNA REUTLINGEN-TÜBINGEN

Carl-Zeiss-Straße 75
77270 Reutlingen

Tel.: +49 (0)7121 / 584 0
Fax: +49 (0)7121 / 584 113
info@fortuna-hotels.de



CITY HOTEL FORTUNA REUTLINGEN

Am Echazufer 22
72764 Reutlingen

Tel.: +49 (0)7121 / 924 0
Fax: +49 (0)7121 / 924 444
reservation@city-hotel-reutlingen.de



ALBHOTEL FORTUNA RIEDERICH

Hegwiesenstraße 20
72585 Riederich

Tel.: +49 (0)7123 / 3803 0
Fax: +49 (0)7123 / 3803 444
info@albhotel.de



HOTEL FORTUNA SCHWÄBISCH GMÜND

Hauberweg 4 /Am Stadtgarten
73525 Schwäbisch Gmünd

Tel.: +49 (0)7171 / 109 0
Fax: +49 (0)7171 / 109 113
fortuna-gmuend@fortuna-hotels.de



HOTEL RESTAURANT KÜHBERGALP

Kühberg 1 / Sonthofen
87544 Gunzesried-Kühberg

Tel.: +49 (0)8321 / 6639 0
Fax: +49 (0)8321 / 6639 9
info@kuehbergalp.de



Channel list – TV & Radio (R)

1	Das Erste	29	n-tv	57		FR
2	ZDF	30	WELT	58		France 24 Engl.
3	SWR Fernsehen BW	31	RTL nitro	59		
4	SAT 1	32	Sat 1 Gold	60		
5	RTL	33	Sixx	61		
6	RTL 2	34	Anixe+	62		
7	PRO 7	35	Tele 5	63		
8	Kabel eins	36	DMAX	64		
9	VOX	37	Disney Channel	65		
10		38	Kika	66		
11		39	Servus TV Deutschland	67		
12		40	NDR HH	68		
13		41	NDR SH	69		
14		42	MDR Thüringen	70		
15	ZDF neo	43	SWR RP	71		
16	ZDF info	44	RTL UP	72		
17		45	N24 Doku	73		
18	3 sat	46	EWTN katholisch	74	R	Dlf Kultur
19	Sport 1	47		75	R	DLF
20		48		76	R	Dlf Nova
21	BR Fernsehen SÜD	49		77		
22	HR Fernsehen	50	TLC	78	R	egoFM
23	BR Fernsehen NORD	51	QVC	79	R	Klassik Radio
24	WDR Köln	52	Sonnenklar TV	80		
25	Rbb Berlin	53	HSE 24	81		
26	MDR Sachsen	54	Regio TV	82	R	Jam FM
27	NDR NDS	55	HSE 24 Trend	83		Super RTL
28	MDR Sachs./Anhal	56		84		